

REAL September 2021 Torque

Contact maintenance for any questions on 0800 80 80 69

Servicing

Regular servicing is a must to ensure the safe, reliable, and efficient running of any vehicle. If we think of a service like a check-up at the doctor, we need to be sure we are in good shape and the same goes for our vehicles.



All of our vehicles are on specific service schedules that cater for the requirements of these vehicles, such as the type of work it does, the age of the vehicle or simply how many kms it does in a day!

Most of our fleet use EROAD readings to keep track of when your next service is due, but there are some that use an hour meter or the odometer.



Hour meter



Odometer (Speedo)



EROAD



What does OEM mean? And why is it important? OEM means Original Equipment Manufacturer. This is the dealer or authorised service provider for your make of vehicle.

They have the training, expertise, and parts to look after their brand.

This is just one of the reasons why it is so important the vehicle goes to its respective dealer's workshop for servicing and repairs whenever possible. Did you know that TR Group deals with over 400 excellent service providers who support our trucks and trailers?



Here is a general guide as to what is involved in each service. This is in no way a complete checklist but intended to give an idea as to what is involved. The time it takes is simply a guide to help plan how long the vehicle may be off the road.

A Service - is a grease and an inspection of the complete unit. This interim inspection is important as the distances trucks can travel between oil changes can be up to 100,000kms on modern trucks. This is too long to go without ensuring it's still in a roadworthy condition. Allow about 2 to 3 hours for this inspection.

B Service - is the same as an A but has the addition of an engine service. Most commonly, changing oil, filters, and checking all the engine's external components and can take about half a day.

C Service, sometimes known as the major service. This is when the majority of the vehicle's oils and fluids are changed. Diff, gearbox, coolant, power-steering, etc. are just some of the things that get done at the C service. As the C Service is so comprehensive, it is our preference that we use the OEM dealers and service agents to carry these out. They use the correct oils, they know all of the associated checks and procedures to be done. Since this is a big service it makes sense to plan for a whole day off the road.

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It is important to service a vehicle on time and as close to the scheduled interval as possible. This is because when a vehicle is not taken in to be serviced, you can run the risk of the vehicle becoming unsafe and dangerous. Things like the driveline, brakes, steering, and suspension components are very important and need to be kept in safe condition. If these are not checked regularly, you run the risk of failures, which, in turn, can impact the safety of others.



Worn Brake Disc



Worn Tie Rod Ends



A COF is not a service, it is an inspection. From a legal requirement, heavy and light vehicles are required to have COF or WOF inspections every 6 months. All vehicles must comply with the various rules and laws that are checked when a vehicle has an inspection, and this is all in the name of safety.

Tips and Tricks

- ▶ **Make checking your service sticker part of your daily checks**
- ▶ **Book your service well in advance with the workshop to get the best time and date**
- ▶ **Be aware of the time it can take to complete a service**
- ▶ **Some C services can take a whole day**
- ▶ **Use the authorised dealer for your brand of vehicle**
- ▶ **Take note of any defects or faults to give to the supplier when servicing**
- ▶ **Complete your daily prestart checks on your vehicle to ensure correct fluid levels are maintained**
- ▶ **Avoid excessive idling as DPD filter equipped trucks are prone to filter clogging**
- ▶ **Ensure the tyres are correctly inflated to prevent premature wear**



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Making heavy vehicle fleet management easy for you